

Dear Member,

You are invited to attend our live webinar **Annual General Meeting - Monday 21<sup>st</sup> June 2021, 4:00pm – 5:00pm.**

When the following ordinary business will be transacted: -

AGENDA

1. Chair's Welcome, Opening Remarks, and confirmation of quorum
2. Apologies
3. Minutes from last AGM
4. Presentation of Annual Accounts - 2020
5. Accept Accounts and Propose reappointment of Auditors
6. Presentation of Annual Review
7. Election of Directors
8. Supervisory Committee Update
9. Chair's closing remarks

We do hope that you will be able to join us and hear live about how we have served our member's in the past year, and our plans for the future.

**If you would like to join the live meeting, please contact us via email or telephone by 12pm on Monday 21<sup>st</sup> June 2021, so that we can provide you with the joining details and confirm your place.**

Email: [enquiries@ncbank.co.uk](mailto:enquiries@ncbank.co.uk)  
Subject: AGM

Telephone: 01670 522779

**YOUR MEMBERSHIP OF NORTHUMBERLAND COMMUNITY BANK - (NCB)**

You are now able to view, and print, your account statements through your Member Area and Mobile Banking App; however if you would like us to post your annual statement, please contact us on the details below. You are also able to update your contact details through these channels, so please take this opportunity to ensure we hold your up to date contact information.



NCB is committed to protecting our members' privacy. Our Privacy Notice is now published in full on our website <https://www.northumberlandcommunitybank.co.uk/>, or is available by contacting us on the above details

We would like to remind you that NCB is covered by the Financial Services Compensation Scheme (FSCS) this means savings up to £85,000 are automatically protected by the FSCS. For further information about the scheme including current limits, amounts covered and eligibility to claim please visit the FSCS website <https://www.fscs.org.uk/> or call them on 020 7741 4100 or 0800 678 1100.

NCB are also covered by the Financial Ombudsman Service (FOS) which means that if you are unhappy with something we have done and once we have been given the chance to rectify the problem, you are still not satisfied you can get in touch with the FOS - <https://www.financial-ombudsman.org.uk/>.

Thank you for your continued support,

on behalf of the CEO and The Board.